

Subject: Enhancing Our Service: New Representation in Egypt & Suez

Dear Valued Customers,

We are pleased to announce an exciting development at Kanoo that will enhance our service delivery in Egypt & Suez.

Starting from 5 March 2024, Kanoo will be partnering with Clarkson Shipping Agency (Egypt) to handle our port agency and transit services in Egypt & Suez and we are confident that this change will further elevate the quality of service we provide to you.

Clarkson Shipping Agency brings to the table extensive experience and expertise in canal transit operations, cargo operations and crew handling. Their commitment to excellence in quality and safety aligns seamlessly with our own standards. Moreover, their strong rapport with the Suez Canal Authority (SCA) and proven track record with the Suez Canal Rebate Scheme assure us of their capability to meet and exceed your expectations.

Rest assured, our commitment to transparency and anti-corruption remains unwavering. We will continue to provide our Suez-Canal Ride Along Service as part of our ongoing efforts to maintain integrity and accountability in all our operations.

We have full confidence that this partnership, combined with the collective expertise of Kanoo and Clarkson PLC, will result in a successful and enduring collaboration.

Please continue to use the same <u>Egypt@kanoosipping.com</u> email as you currently do, as this will guarantee that your messages reach the appropriate department.

Should you have any questions or require further information, please do not hesitate to reach out to us

Thank you for your continued trust and support.

Kanoo Shipping regionalhub@kanooshipping.com

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رقم التسجيل الضريبي: ١٠٠٢،٩٦٣٨٤٠٠٠٠٣



United Arab Emirates